

**REPORT OF THE CHIEF  
EXECUTIVE****WEST MERCIA POLICE  
AND CRIME PANEL  
9 August 2016****DRAFT POLICE AND CRIME PLAN****1. PURPOSE**

The purpose of this report is to provide members of the Panel with an update on the development of the Safer West Mercia Plan, which will be the new Police and Crime Plan for West Mercia.

**2. BACKGROUND**

By virtue of Section 5 (1) of the Police Reform and Social Responsibility Act 2011 (the Act) a Police and Crime Commissioner (PCC) must issue a Police and Crime Plan (the Plan) within the financial year in which their election is held. The Plan is the PCC's key document and sets out the overall strategic direction and long term vision for policing in West Mercia.

Once prepared the Act requires the PCC to consult with the people of West Mercia and victims of crime on the draft plan. As part of the statutory process the Police and Crime Panel must be sent a copy of the draft plan. The Panel have a responsibility to review the Plan and make comments to the PCC on the Plan. The PCC must have regard to the Panels comments and respond to them prior to issuing the finished Plan.

**3. PLAN DEVELOPMENT****Consultation on policing priorities**

To inform the development of the Safer West Mercia Plan the PCC chose to seek the views of West Mercia's residents and personnel within West Mercia Police, prior to developing his policing and crime objectives. This initial consultation took place over a two week time period in June via an on-line survey. For anyone unable to complete the survey online other options were available.

Two versions of a consultation questionnaire were produced. One was a public facing survey and a second was for West Mercia Police personnel. A word version of the public facing document is attached at Appendix A. The internal survey was identical except rather than asking where the respondent lived; internal respondents were asked to confirm which policing area they worked in and their role within the organisation.

**Publicity and media coverage**

Details of the consultation were published on the PCC's website along with the online survey to coincide with media releases to the press and notification to contacts on the

PCC’s email list. Recipients of this email included a wide range of organisations, charities, community groups, town and parish councils, councillors of top tier local authorities and to over 1100 victims of crime who had previously agreed to take part in any PCC consultation when they completed the police victim satisfaction survey. The consultation was also circulated via the neighbourhood watch message system to over 2000 recipients.

Social media was used extensively, with some targeted promotion on Facebook.

The internal survey was promoted via the Force intranet and Force Orders, which is a weekly information update available to everyone within the organisation.

**Headline results - public**

- In total 1,946 people took part in the survey. Of these 1,211 fully completed the survey and 735 partially completed it.
- 46.3% of respondents stated they were from Worcestershire, 32.5% from Shropshire, 14.7% from Herefordshire and 6.4% from Telford and Wrekin.
- 54.5% of respondents were aged 40 – 64.

The first part of the survey asked respondents opinions on 15 policing activities that contribute to making West Mercia safe. Respondents were asked to rank each on a scale of 1 to 10 where 1 was ‘*not at all important*’ and 10 was ‘*very important*’. The five activities with the highest percentage of a score of 10 are shown in table 1.

Rank	Policing activity	Score of 10
=1st	Addressing domestic abuse and sexual violence	48.3%
=1st	Improving police response times to emergencies	48.3%
3rd	Ensuring people are protected from sexual exploitation, particularly those who are most vulnerable	46.5%
4th	Tackling all forms of cyber crime	42.8%
5th	Tackling drugs and alcohol	36.2%

Table 1 – top 5 based on the highest percentage rating score of 10.

If all the rank scores of 1-10 are considered to calculate the average for each policing activity then the results are changed slightly and drugs and alcohol is replaced by proactive policing as shown in table 2.

Rank	Policing activity	Avg score
1st	Improving police response times to emergencies	8.5
2nd	Ensuring people are protected from sexual exploitation, particularly those who are most vulnerable	8.4
3rd	Addressing domestic abuse and sexual violence	8.3
4th	Tackling all forms of cyber crime	8.2
5th	Ensuring proactive policing on issues such as organised crime groups, burglary or hate crime	8.1

Table 2 – top 5 based on the average score of all ranks 1-10

The second part of the survey asked people what they considered to be a priority for police resources to be spent on in their local area. Respondents could choose up to 3 priorities either from a list provided or add in their own choice.

The top 3 priorities were:

- 1<sup>st</sup> increased police visibility
- 2<sup>nd</sup> Anti social behaviour
- =3<sup>rd</sup> Domestic burglary
- =3<sup>rd</sup> People using or dealing drugs

A summary report of the survey results has been published on the PCC's website. The link to the survey is:

[http://data.surveygizmo.com/r/208837\\_5772701966c549.47702848](http://data.surveygizmo.com/r/208837_5772701966c549.47702848)

### Headline results - internal

- In total 404 people took part in the survey. Of these 295 fully completed the survey and 109 partially completed it.
- The majority of respondents (52.7%) were members of staff. 38.9% of respondents were police officers.
- 38.7% of respondents stated their role within the organisation was West Mercia or Alliance wide.

The questions on policing activities and local priorities were the same as the public survey. The results on policing activity are shown in tables 3 and 4 below.

Rank	Policing activity	Score of 10
1st	Addressing domestic abuse and sexual violence	63.1%
2nd	Ensuring people are protected from sexual exploitation, particularly those who are most vulnerable	54.7%
3rd	Investing in technology to improve police efficiency and visibility	51.3%
4th	Tackling all forms of cyber crime	42.9%
5th	Improving police response times to emergencies	40.6%

Table 3 – top 5 based on the highest percentage rating score of 10.

Rank	Policing activity	Avg score
1st	Addressing domestic abuse and sexual violence	9
2nd	Ensuring people are protected from sexual exploitation, particularly those who are most vulnerable	8.9
3rd	Investing in technology to improve police efficiency and visibility	8.5
=4th	Tackling all forms of cyber crime	8.3
=4th	Ensuring proactive policing on issues such as organised crime groups, burglary or hate crime	8.3

Table 4 – top 5 based on the average score of all ranks 1-10

Although there is some variation between the public and internal results, issues such as domestic abuse, sexual exploitation, cyber crime and improving police efficiency are themes which the majority of respondents from both surveys rated highly.

The top three priorities for police resources ranked by people from within the organisation are shown below. Again these are broadly similar to those from public respondents.

- 1<sup>st</sup> Domestic burglary
- 2<sup>nd</sup> People using or dealing drugs
- 3<sup>rd</sup> Increased police visibility

A summary report of these survey results has been published on the PCC's website. The link to the survey is:

[http://data.surveygizmo.com/r/208837\\_5774df4e7aa373.07587503](http://data.surveygizmo.com/r/208837_5774df4e7aa373.07587503)

#### **4. POLICE AND CRIME PLAN OBJECTIVES**

The vision and objectives in the attached draft Plan have been developed from the PCC's pre-election principles and commitments as well as issues and concerns identified through the consultation discussed in this report and an analysis of inspections, audits and the performance of the police.

To sit alongside the Safer West Mercia Plan the PCC is developing an Assurance Programme. The purpose of the assurance programme will to ensure there is a structured framework of scrutiny in place that provides sufficient governance, oversight and challenge to enable the PCC to satisfy his duties in holding the chief constable to account. The programme will also assist the PCP's oversight of the PCC's duties.

It is the PCC's intention to publish this draft version of his Safer West Mercia Plan for consultation the first week of August 2016. This consultation will then run until mid September.

The feedback from this consultation will be taken into consideration when preparing a final draft of the Plan. The consultation findings along with a final draft of the Safer West Mercia Plan and details on the assurance programme will be presented to the Panel at its October meeting.

#### **5. RECOMMENDATION**

Members of the Panel are asked to note this report.

## APPENDIX 1 - A



## Have your say on making your community safer

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Welcome from John Campion

As the Police and Crime Commissioner (PCC) for West Mercia I intend to publish a plan that will start the journey to make communities in West Mercia safer.

As important as it is to understand and reflect the priorities of the police and other statutory partners within the new Police and Crime Plan, I see this as a real opportunity for the plan to truly reflect the concerns and priorities of all of West Mercia's communities.

Building on the many comments, issues and concerns I heard during my election campaign I am taking the opportunity over the next few weeks to enable as many people as possible to have their voices heard, and help shape policing and crime over the next four years.

Your views are important to me and the feedback I receive will help inform the development of my draft Police and Crime Plan for West Mercia.

The survey only takes a few minutes to complete so please help me make West Mercia safer.

Best wishes



John Campion  
Police and Crime Commissioner

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Securing a safer West Mercia

**On a scale of 1 to 10 where 1 is '*not at all important*' and 10 is '*very important*'. How important do you think the following key policing activities are in contributing to a safer West Mercia?**

***Addressing domestic abuse and sexual violence***

1 2 3 4 5 6 7 8 9 10

***Reducing reoffending***

1 2 3 4 5 6 7 8 9 10

***Tackling drugs and alcohol to reduce crime***

1 2 3 4 5 6 7 8 9 10

***Tackling all forms of cyber crime, for example, 'hacking', 'phishing' and online child pornography***

1 2 3 4 5 6 7 8 9 10

***Ensuring people are protected from sexual exploitation, particularly those who are most vulnerable***

1 2 3 4 5 6 7 8 9 10

***Having an increased focus on rural crime issues***

1 2 3 4 5 6 7 8 9 10

***Addressing business crime***

1 2 3 4 5 6 7 8 9 10

***Improving police response times to emergencies***

1 2 3 4 5 6 7 8 9 10

***Investing in technology to improve police efficiency and visibility***

1 2 3 4 5 6 7 8 9 10

***Ensuring proactive policing on issues such as organised crime groups, burglary or hate crime***

1 2 3 4 5 6 7 8 9 10

***Working effectively at a regional level to tackle issues such as cross border crime***

1 2 3 4 5 6 7 8 9 10

***Improving how criminal justice agencies such as the police and courts respond to the needs of victims and the range and quality of services available to victims\****

1 2 3 4 5 6 7 8 9 10

***Focusing on those who have been a victim to prevent them becoming a victim for a second time***

1 2 3 4 5 6 7 8 9 10

***Working with partners and communities to improve road safety***

1 2 3 4 5 6 7 8 9 10

***Developing community supported initiative such as Neighbourhood Watch, Farm Watch and Community Speedwatch***

1 2 3 4 5 6 7 8 9 10

Priorities in your local community

*Thinking about your local area, what would you consider to be a priority for police resources to be spent on? You may choose up to THREE priorities*

Anti social behaviour

- Burglary from outbuildings / sheds / garages
  - Domestic burglary
  - Crimes against business
  - Fraud and online crime
  - Hate crime (crimes committed against people due to their age, race, ethnicity, religion, disability or sexuality)
  - Increased police visibility
  - Local information on policing
  - People being drunk or rowdy in public places
  - People using or dealing drugs
  - Street drinking
  - Rural crime
  - Speeding traffic
  - Vandalism / graffiti
  - Vehicle crime
  - Violent crime
  - Other - please specify:
  - Other - please specify:
  - Other - please specify:
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About you

*Please confirm which local area you live in (or are located in if you are responding on behalf of a business)\**

- Herefordshire
- Shropshire
- Worcestershire
- Telford and Wrekin

*Please confirm your age*

- Under 18

- 18 - 25
- 26 - 39
- 40 - 64
- 65 and over
- Prefer not to say
- Not applicable (business or organisation response)

If you would like to be kept informed on the development of the Police and Crime Plan, please provide a contact email address

***Thank you for taking the time to answer these questions and help inform the development of a new Police and Crime Plan for West Mercia. We will be consulting widely on the draft Police and Crime Plan later in the summer. We would like to keep you up to date on the results of the consultation and how the plan develops. If you wouldn't like to receive any further communication please tick the box below. Your contact information will not be shared with anybody***

- I do not wish to receive any further communication

**Thank you for taking part in this survey. Please return your completed survey to:**

**Email: [opcc@westmercia.pnn.police.uk](mailto:opcc@westmercia.pnn.police.uk),**

Or

**Post: OPCC, Hindlip Hall, PO Box 55 Worcester, WR3 8SP**